

STAY CONNECTED!

WINTER 2017 - LAKEFRONT UTILITY SERVICES INC.



Lakefront
Utility
Services
Inc.



Lakefront
Utilities
Inc.



HOLIDAY HOURS

Lakefront's front office will close for the holidays on Friday, December 22nd and reopen on Tuesday, January 2nd 2018.

Service will continue as usual. For assistance or issues with your service, please call Lakefront's answering service at 905-372-2193 or email details to lusi@lusi.on.ca.

The holiday hours do not affect your bill due date. Payments can be made at your local bank, through online banking, or via credit card by calling 1-888-896-0976.

• HAPPY •
Holidays

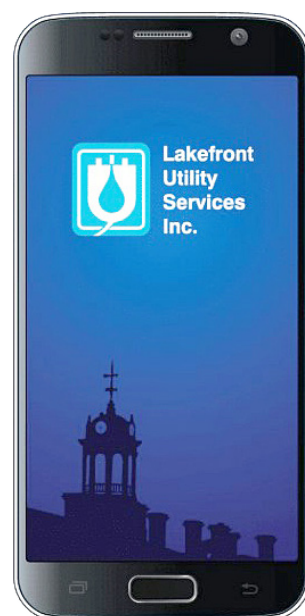
The Staff &
Management
of Lakefront
wish you a safe
and happy holiday!

MOBILE APP LAUNCH

Lakefront is excited to announce the launch of their iPhone and Android mobile app that will give its customers an automated and simple way to manage their electricity and water accounts.

With this new software, Lakefront customers can retrieve billing, view consumption history, receive outage notifications, and learn about conservation programs all from the comfort of their own mobile device.

The Application can be downloaded FREE to Android and iOS devices from your mobile's App Store. Tablet version coming soon.



HOLIDAY SAFETY

Is electrical safety at the top of your holiday list?

- Look for overhead powerlines before setting up your ladder to hang outdoor lights and decorations.
- Choose the right decoration for the job: some are rated for indoor use only and could be damaged by our harsh winter climate.
- Never use damaged extension cord. They can cause an electrical shock and lead to a fire.
- Avoid plugging too many lights and decorations into an outlet. Overloaded circuits can overheat and start a fire.
- Always purchase electrical decorations from reputable retailers to avoid counterfeit products. Look for a recognized certification mark to prove they have been tested and meet safety standards.

FOR YOUR CONVENIENCE

eBilling – Switch to paperless billing for fast, easy, and secure access to your bills 24/7

Pre-Authorized Payment – Take the worry out of due dates by setting up direct withdrawals from your account

Budget Billing – Make your bill payment predictable and stay on budget by joining our equal monthly payment plan

Visit www.lakefrontutilities.on.ca or call 905-372-2193



LAKEFRONT UTILITY SERVICES INC.

207 Division Street, PO BOX 577

Cobourg Ontario K9A 4L3

PHONE: 905-372-2193 EMAIL: lusi@lusi.on.ca

lakefrontutilities.on.ca

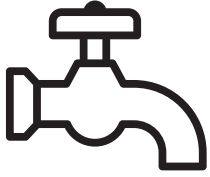


@LUSINews FOLLOW US!

COBOURG PROPERTY OWNERS: NEW BY-LAW

Cobourg Council has approved a by-law to allow unpaid water and wastewater charges to be added to the municipal tax roll for collection purposes. The new by-law applies to property owners, and not to rental tenants. For further information please reference By-Law #076-2017 on www.cobourg.ca

COBOURG WATERMAIN FLUSHING CONTINUES



The Water Department is currently performing watermain flushing throughout Cobourg, weather permitting.

The flushing could cause reduced water pressure and discolouration. If you notice discoloured water, you are asked to wait until after flushing is completed in your area and then to run your cold water taps until the water becomes clear. Please avoid doing laundry while flushing is underway.

LAKEFRONT UTILITIES INC. HAS APPLIED TO RAISE DISTRIBUTION RATES

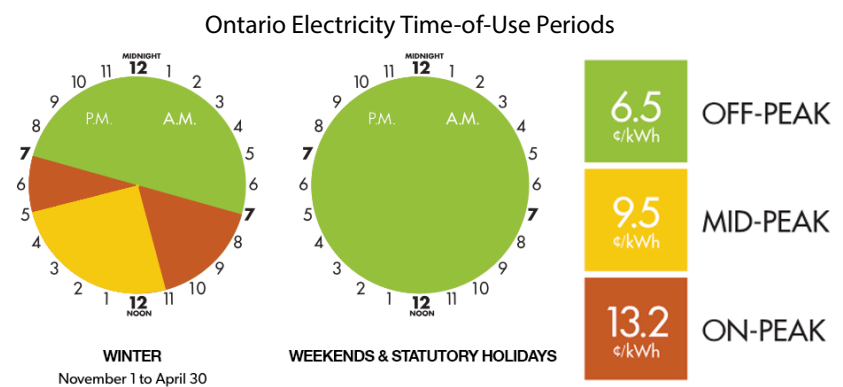
Lakefront Utilities Inc. has applied to the Ontario Energy Board to raise its electricity distribution rates effective January 1, 2018. If the application is approved, a typical residential customer would see an increase of approximately \$0.83 per month. Other customers, including businesses, may also be affected. The requested rate increase is tied to inflation and other factors intended to promote efficiency.

To learn more about this hearing or to access any document related to this case, please visit <https://www.oeb.ca/industry/applications-oeb> and look for file #EB-2017-0057

TIME-OF-USE RATES

Did you know that electricity used on weekdays from 7PM - 7AM, weekends, and statutory holidays are charged the off-peak price?

Off-peak prices are in effect on Christmas, Boxing Day and New Year's Day!



SAVE ON ENERGY

Get rebates for high-efficiency heating and cooling upgrades

For a limited time get up to \$850* in furnace and air conditioning rebates:

Warm up with a \$250 rebate

Go high efficiency when you upgrade your old furnace. Offer ends December 31, 2017. Eligible furnaces must be equipped with an ECM motor.

Cool down with a \$600 rebate

Install a high-efficiency 18+ SEER central air conditioner and save all summer, every summer.

Special offer for electrically heated homes

Heat pump rebates up to \$4,000* Upgrade your central electric furnace or baseboard heating to an air-source heat pump. Reduce heating costs up to 50%† and get the best of both worlds with the additional benefit of air conditioning.

LIVE COMFORTABLY FOR LESS



†Subject to additional terms and conditions found at saveonenergy.ca. Incentives are available for installation of eligible equipment completed between July 1 and Dec. 31, 2017 and submitted no later than Feb. 1, 2018. Equipment must be purchased from and installed by a participating contractor.

Save on Energy is powered by the Independent Electricity System Operator and brought to you by Lakefront Utilities Inc.

Find a participating contractor at SaveonEnergy.ca/Comfort

DID YOU KNOW?



It's very dangerous to touch an overhead power line.

If an overhead powerline came down on top of your car while you are inside it is safer to stay in the vehicle until power has been disconnected from the line.

You should maintain 10 metres or more from a downed powerline.

Keep a safe distance of 3 to 6 metres from an overhead powerline.

3m-6m

(10ft to 20 ft)



SAFETY FIRST

