

STAY CONNECTED!

FALL 2018 - LAKEFRONT UTILITY SERVICES INC.



Lakefront Utility Services Inc.



Lakefront Utilities Inc.

LAKEFRONT UTILITIES INC.'S 2017 SCORECARD

The Ontario Energy Board established Electricity Distributor Scorecards to track and show comprehensive performance information for each utility in Ontario. Scorecards are important because they provide a transparent way to measure how the energy distribution system overall is performing, as well as the individual utilities.

Lakefront Utilities Inc.'s 2017 Scorecard will be available to the public at www.lakefrontutilities.on.ca and www.oeb.ca at the end of September.



FOR YOUR CONVENIENCE



eBilling – Switch to paperless billing for fast, easy, and secure access to your bills 24/7

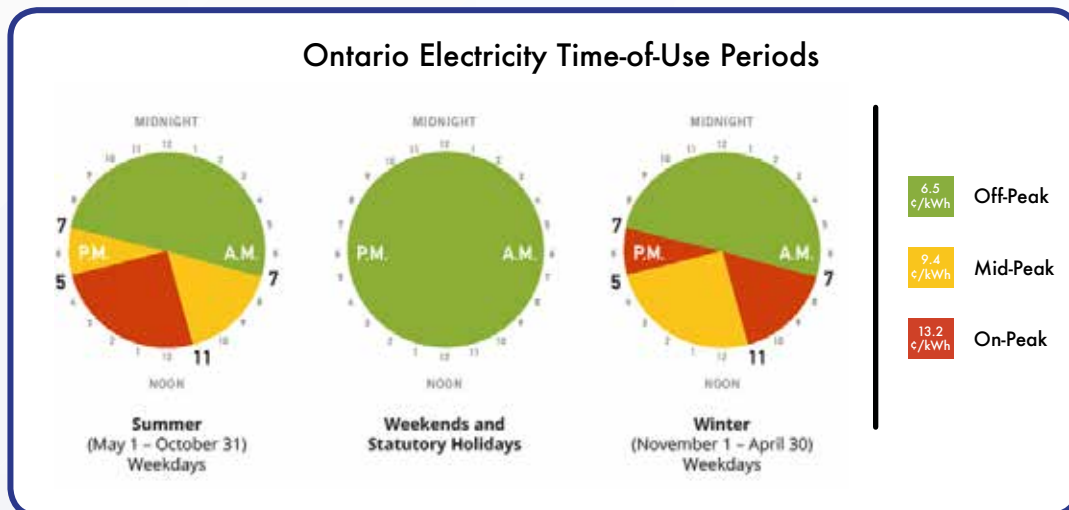
Pre-Authorized Payment – Take the worry out of due dates by setting up direct withdrawals from your account

Budget Billing – Make your bill payment predictable and stay on budget by joining our equal monthly payment plan

Visit www.lakefrontutilities.on.ca or call 905-372-2193

ATTN Budget Billing Customers – A reconciliation of your account is required on your October bill. This reconciliation will balance your account, crediting any overpayment or charging any amount owing. Balances will automatically be withdrawn from or credited to your bank account on the due date indicated on your October bill.

TIME-OF-USE RATES



UPDATE YOUR CONTACT INFO

In the event of an emergency or service interruption, it is very important that we have your current contact information. If your phone number or email address has changed, please update your account details.

Send us an email at lusi@lusi.on.ca or call 905-372-2193

LAKEFRONT UTILITY SERVICES INC.
207 Division Street, PO BOX 577
Cobourg Ontario K9A 4L3
Monday to Friday from 8:30am to 4:30pm
905-372-2193
lusi@lusi.on.ca

lakefrontutilities.on.ca



@LUSINews



FOLLOW US!

If you see downed powerlines: stay back the length of a school bus. Call 911 and Lakefront Utilities Inc.






(10 metres or 33 feet)

AffordAbility Fund™

If the cost of energy-saving upgrades are out of reach, Ontario's new AffordAbility Fund is here for you.

We're here to help:

- 1** Reach out to us 
- 2** Have a conversation about your energy use 
- 3** See which energy-saving products you qualify for 

Your electric utility and community services are working together to help households lower their electricity bill through energy-efficient improvements.

Visit AffordAbilityFund.org
Or call 1-855-494-FUND

AffordAbility Fund™ is a trademark of AffordAbility Fund Trust, used under license. The AffordAbility Fund is run by the AffordAbility Fund Trust and supported by funding from the Government of Ontario.

SAVE ^{ON} ENERGY™
DEAL DAYS 

LOAD UP ON SAVINGS
LEDs, power bars, dimmers and more

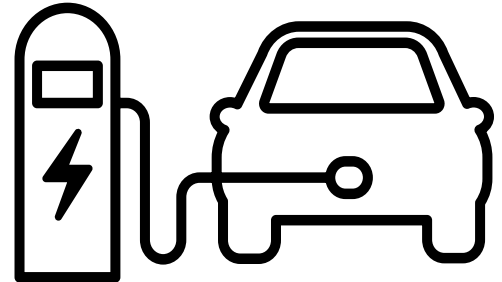
October 5 - November 4



Visit saveonenergy.ca for details. Valid from Oct. 5 to Nov. 4, 2018. Taxes payable on full purchase price before discount. The IESO does not provide any warranties, guarantees or endorsements for any product and assumes no liability for their use. ™Trademark of the Independent Electricity System Operator.

CHARGING STATIONS

Venture 13 and the Cobourg Police Station, in partnership with Lakefront Utility Services Inc., have both installed new electric vehicle charging stations. Both stations feature Level 2 and Level 3 charging systems.



WORK AROUND TOWN

Watermain Flushing

The Water Department will be performing watermain flushing along dead end streets in Cobourg this fall. Flushing is performed to remove sediment that develops in the watermains and is a crucial part of the process of delivering safe drinking water.

Flushing could cause reduced water pressure and discolouration. If you notice discoloured water, you are asked to wait until after flushing is completed in your area and then to run your cold water taps until the water becomes clear. Please also avoid doing laundry while flushing is underway.

Bell Fibe Upgrade

As Bell Canada installs new fibre optic cable around Cobourg, many areas are seeing Lakefront crews installing new hydro poles with better anchoring of existing electrical infrastructure in order to meet Ontario Regulation 22/04.

Residents are also seeing coloured flags which are located on their lawns. These flags signify underground infrastructure, such as electric cables, water mains, gas lines, etc. Residents are asked not to touch the flags, as moving these flags could result in damage to infrastructure, loss of utilities, injury, and monetary consequences.

Electrical Distribution Upgrade

The Electric Department is replacing poles, wires, and transformers in south central Cobourg to convert the electrical distribution system in that area from 4 kV to 27 kV. The work will happen in stages through October. As construction moves into different areas, surrounding customers will be notified of the work happening in their neighbourhood. Brief, planned outages are expected. Affected customers will receive a letter with 24 hours notice of a planned outage.

Watermain & Sanitary Sewer Replacement

Lakefront and the Town of Cobourg, in conjunction with funding received from the Infrastructure Canada's Clean Water and Wastewater Fund program, have started extensive work to replace the water distribution infrastructure and sewer services along Henry Street in Cobourg.

The project is expected to take six months and will be completed in stages. Access to properties for both vehicular and pedestrian traffic will be maintained, with a few exceptions as necessary. Signage will be installed at the site to provide details on traffic access.

INCREASING RATES

Lakefront Utilities Inc. has applied to the Ontario Energy Board to raise its electricity distribution rates effective January 1, 2019. The requested rate increase is tied to inflation and other factors intended to promote efficiency.

To learn more about this hearing or to access any document related to this case, please visit www.oeb.ca.